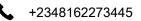
Simon Ugorji

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Summary

I'm Ugorji Simon Okorie, a Full-Stack Web Developer from Nigeria.

I have worked with PHP and JavaScript for 3 years now and I have solid experience building web Apps and projects in both languages.

I am a self-taught developer and would be glad to accept an internship offer to sharpen my skills.

As part of my learning process, I write technical articles, build libraries, build plugins and work on side projects.

I have experience in Frontend Technologies like HTML, CSS, ReactJS, and CSS frameworks such as Bootstrap, Bulma, and material design for bootstrap.

I equally have experience in Backend Technologies like PHP, MySQL, NodeJs, MongoDB, and NodeJS frameworks such as express.

I currently have 4+ packages on NPM, mostly featuring a form validation library.

I am a tech enthusiast and I am acquiring the skills that I need to become a computer scientist.

Experience

🗙 Customer Service Associate

Afriex

Jan 2023 - Present (2 months)

* Provide support via Freshdesk and Freshchat.

* Track customer cases, and respond to customer inquiries across all social media platforms and Google Play Store.

+ Improve customer relationships by handling incoming customer calls, and resolving customer service duties in a quick time frame.

*Performed all aspects of customer service and satisfaction, including coordinating special promotions, and providing detailed information for various services.

* Resolved billing questions and disputes, initiated customer calls, and performed data entry.

+ Provided a high level of customer service and client relations based on outstanding communication and interpersonal skills.

* Consistently provided excellent, informed customer service and maintained a strong reliable work ethic.

Backend Web Developer

Innovation Growth Hub Aug 2022 - Present (7 months) I got the opportunity to be part of a huge community in August 2022.

I'm learning new ways of thinking and also gaining experience in project presentations by participating in Hackathons and tech events.



🚾 Back End Web Developer

Vistacool Technologies Limited Sep 2021 - Oct 2022 (1 year 2 months)



Software Engineer Intern

alx africa Aug 2021 - Feb 2022 (7 months)

Education

Insitute of Marine and Technology

Higher National Diploma, Naval Architecture and Marine Engineering Sep 2019 - Aug 2022

Licenses & Certifications

Control panel university - cPanel

JavaScript Programming Foundations - Udacity V

Spark AR Creator Day - Meta

Building Web Applications in PHP - Coursera VZFVX235P9J6

Hack 2022 Participation Certificate - Innovation Growth Hub

Full Stack Web Development Certificate - Innovation Growth Hub

#HACK2022 Participant - Indigitous 32V9JQ-CE000051

Skills

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Freshdesk • Customer Relationship Management (CRM) • Customer Support • Customer Service •
React.js • Node.js • HTML • JavaScript • PHP • MySQL
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