

Simon Ugorji

Aba, Abia State, Nigeria



ugorji757@gmail.com



+2348162273445



[linkedin.com/in/simon-ugorji-57a6a41a3](https://www.linkedin.com/in/simon-ugorji-57a6a41a3)

Summary

I'm Ugorji Simon Okorie, a Full-Stack Web Developer from Nigeria.

I have worked with PHP and JavaScript for 3 years now and I have solid experience building web Apps and projects in both languages.

I am a self-taught developer and would be glad to accept an internship offer to sharpen my skills.

As part of my learning process, I write technical articles, build libraries, build plugins and work on side projects.

I have experience in Frontend Technologies like HTML, CSS, ReactJS, and CSS frameworks such as Bootstrap, Bulma, and material design for bootstrap.

I equally have experience in Backend Technologies like PHP, MySQL, NodeJs, MongoDB, and NodeJS frameworks such as express.

I currently have 4+ packages on NPM, mostly featuring a form validation library.

I am a tech enthusiast and I am acquiring the skills that I need to become a computer scientist.

Experience



Customer Service Associate

Afriex

Jan 2023 - Present (2 months)

* Provide support via Freshdesk and Freshchat.

* Track customer cases, and respond to customer inquiries across all social media platforms and Google Play Store.

+ Improve customer relationships by handling incoming customer calls, and resolving customer service duties in a quick time frame.

*Performed all aspects of customer service and satisfaction, including coordinating special promotions, and providing detailed information for various services.

* Resolved billing questions and disputes, initiated customer calls, and performed data entry.

+ Provided a high level of customer service and client relations based on outstanding communication and interpersonal skills.

* Consistently provided excellent, informed customer service and maintained a strong reliable work ethic.



Backend Web Developer

Innovation Growth Hub

Aug 2022 - Present (7 months)

I got the opportunity to be part of a huge community in August 2022.

I'm learning new ways of thinking and also gaining experience in project presentations by participating in Hackathons and tech events.



Back End Web Developer

Vistacool Technologies Limited

Sep 2021 - Oct 2022 (1 year 2 months)



Software Engineer Intern

alx_africa

Aug 2021 - Feb 2022 (7 months)

Education



Insitute of Marine and Technology

Higher National Diploma, Naval Architecture and Marine Engineering

Sep 2019 - Aug 2022

Licenses & Certifications



Control panel university - cPanel



JavaScript Programming Foundations - Udacity



Spark AR Creator Day - Meta



Building Web Applications in PHP - Coursera

VZFXV235P9J6



Hack 2022 Participation Certificate - Innovation Growth Hub



Full Stack Web Development Certificate - Innovation Growth Hub



#HACK2022 Participant - Indigitous

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Skills

Freshdesk • Customer Relationship Management (CRM) • Customer Support • Customer Service •
React.js • Node.js • HTML • JavaScript • PHP • MySQL